

Tyler Daniel

[REDACTED]
Mackenzie, British Columbia, V0J 2C0
March 31, 2026

Mackenzie Recreation Centre
400 Skeena Drive
Mackenzie, British Columbia, V0J 2C0

Dear Recreation Centre Management / Board of Directors,

I am writing as a current member of your facility to formally express concern regarding the recent reduction in gym operating hours, which appears to amount to approximately a 15% decrease. While I understand that operational adjustments are sometimes necessary, this change has had a noticeable impact on members who rely on consistent access to the facility to maintain their health and fitness routines.

At the same time, membership fees have remained unchanged despite the reduction in available service hours. This has created a sense of imbalance for many members, particularly when considered alongside the temporary closure of the pool for an extended period of approximately one month. The combined effect of these changes has resulted in a reduced overall value of membership during this time.

I would like to respectfully convey that many members may be open to a reasonable adjustment in membership fees if it would support the restoration of the gym's previous operating hours. Access and consistency are highly valued, and some may prefer a modest increase in cost rather than a continued limitation in availability. Alternatively, if restoring hours is not feasible in the near term, a corresponding temporary reduction in membership fees would be a fair and appreciated measure to reflect the reduced level of service currently being provided.

This letter is written in the spirit of constructive feedback and with the intention of supporting a solution that balances operational needs with member satisfaction. Your facility plays an important role in the well-being of the community, and maintaining trust and value for members is essential to that relationship.

Thank you for your time and consideration. I, along with other members, would appreciate any updates or clarification you can provide regarding these concerns and any plans moving forward.

Sincerely,

[REDACTED]